

Dream Wellbeing

holistic wellness for the life you want to live

Terms and Conditions

Glossary

Client refers to any users of any service provided by Dream Wellbeing (including website visitors) whether those services have been provided free of charge or when paying a fee. Where an appointment is made by referral the client remains that person who is using the service (e.g. receiving the treatment), not necessarily the person who has paid for it.

Dream Wellbeing refers to Delphi Ellis and Kelly Mundy, their websites and their representatives. Dream Wellbeing will not take responsibility for any representative who claims to be acting on her behalf without their knowledge or written consent.

Service refers to any website, training, treatment, event or consultation provided by Dream Wellbeing; this includes services such as workshops, courses and dream interpretations. For the purposes of this document a treatment includes a counseling/coaching session.

Key Points

- Clients must give at least 24 hours notice to cancel 1-1 appointments and 28 days notice if attending a workshop. Failure to do so may mean a refund can not be provided
- All service fees are payable in advance
- All documentation is protected by copyright
- In the case of on-site services, the client will take all reasonable steps to safeguard Dream Wellbeing and their representatives whilst on the client's premises as well as any property brought on to such premises for the purpose of providing the services
- The information a Client provides remains confidential except where such information conflicts with the Laws of England. Dream Wellbeing receive supervision to ensure their client work remains effective and is discussed anonymously with a qualified supervisor. Where notes are taken the client is given a unique reference number from which they can not be identified.
- The information provided by Dream Wellbeing is for personal entertainment, reference, and educational purposes. Everyone is unique and Dream Wellbeing services are not definitive and may not reflect everybody. Making important decisions based solely on use of Dream Wellbeing services is strongly discouraged.
- The information provided by Dream Wellbeing should never be taken as a substitute for medical advice. In particular, if you have any concerns or questions about your health and wellbeing you must always consult a Doctor or suitable medical professional for advice.
- The client accepts it is their responsibility to verify that services provided by Dream Wellbeing are suitable for them. Dream Wellbeing will not be responsible for any loss or expenses incurred, for services they provide.
- Use and access of the Dream Wellbeing site & services indicates you understand and accept these terms and conditions.
- Dream Wellbeing reserves the right to review and amend prices, terms and conditions accordingly